MODUAL-4

(DEFECT TRACKING)

1) What is Priority?

ANS: Priority is relative and business-focused. It defines the order in which we should resolve a defect.

2) What is severity?

ANS: Severity is absolute and customer-focused. It is the extent to which the defect can affect the software.

3) Difference between Priority and Severity.

ANS: PRIORITY

1] Defect priority has defined the order

In which the developer should resolve

A defect.

2] Priority is categorized into three types:

Low, medium and high.

3] Priority is associated with scheduling.

4] Priority indicates how soon the bug

Should be fixed.

5] Priority is business focused.

6] Priority is relative.

SEVERITY

1] Defect severity is defined as the degree

Of impact that a defect has on the

On operation of the product.

2] Severity is categorized into five types:

Critical, major (high), moderate

(Medium), minor (low) and cosmetic.

3] Severity is associated with functionality

Or standards.

4] Severity indicates the seriousness of the

Defect on the product functionality.

5] Severity is customer focused.

6] Severity is absolute.

4) Bug categories are…

ANS: Security, database, functionality (critical/general), UI

7] Advantages of Bugzilla.

ANS: Advanced search capabilities.

E-mail notifications.

Modify/file bugs by e-mail.

Time tracking.

Strong security.

Customization.

Localization.